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# 89TH ANNUAL MEETING

## TUESDAY, APRIL 9, 2024

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*A history worth remembering*

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*A future worth talking about*



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# WE BELIEVE IN OUR COMMUNITIES



- Fast, local loan decisions for auto, home, personal and business loans
- Checking & savings accounts to fit your needs, including free rewards checking
- Online and mobile banking
- Unmatched personal service from our friendly staff

Stop in, call us or visit [www.valleycommunities.org](http://www.valleycommunities.org) to discover why we say *Membership Matters!*

*Offices conveniently located in your community:  
Kronenwetter, Marshfield, Mosinee,  
Stevens Point and Wisconsin Rapids*



# OUR **MISSION** STATEMENT

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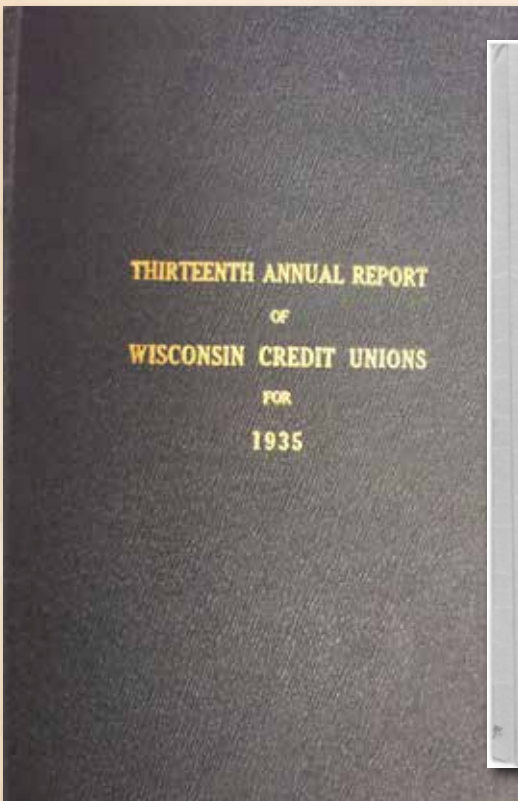
BUILDING LIFELONG  
RELATIONSHIPS  
ONE MEMBER AT A TIME;  
PROVIDING SOUND  
FINANCIAL PRODUCTS  
AND SERVICES

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# OUR VISION STATEMENT

TO BECOME OUR MEMBERS' PRIMARY FINANCIAL INSTITUTION



Articles 317047 ✓  
of  
Incorporation  
of the  
Mosinee Paper Credit Union  
Mosinee, Wisconsin.

RECEIVED OFFICE:  
Mosinee, Wis., on the 7  
day of April A. D. 1935  
at 2 o'clock P. M. and recorded  
in Vol. 7 of Corp.  
on page 413  
*Thomas Lamb*  
Registrar

Office of the State  
Banking Department.  
Madison, Wisconsin.

APPROVED: APRIL 1, 1935.

BANKING COMMISSION  
*Peter Keenan*  
Chairman

1  
Pd 909.  
mail.



# OUR CREDIT UNION HISTORY

Valley Communities Credit Union started as Mosinee Paper Credit Union, chartered by the State of Wisconsin on April 11, 1935 to serve the employees of Mosinee Paper Corporation and their families. Operating from the punch house at the Paper Mill, volunteer directors would use paper scraps to maintain records.



**MOSINEE PAPER CREDIT UNION, 1935**



**201 MAIN STREET, MOSINEE**

After steady growth in the 1970's, the credit union relocated to 201 Main Street, Mosinee and expanded its charter to those living or working in the city of Mosinee. Soon, the surrounding townships were included.



**1105 WESTERN AVE, MOSINEE**

In the 1980's the area served expanded to include Marathon County. In 1985 the Credit Union relocated to 1105 Western Avenue in Mosinee, which is still the location of the Mosinee VCCU branch.

The credit union merged with Murray Employees Credit Union (Wausau) and Co-Ci Credit Union (Stevens Point) in 1987. The charter expanded to include Portage County. In 1996, Dairymen's Credit Union (Junction City) joined VCCU, adding Wood County to the charter area.



**2940 CHURCH STREET  
STEVENS POINT**

In 1998 the name of the credit union was changed to Valley Communities Credit Union, reflecting what we are and who we serve – multiple offices in the Wisconsin Valley, proudly serving all those who live and work here.



**2011 SOUTH CENTRAL AVENUE  
MARSHFIELD**

In 2006 Thorogood Credit Union (Marshfield) joined VCCU.

In 2007 Port Credit Union (Port Edwards and Wisconsin Rapids) followed, adding Adams County to the charter area.

In August, 2013, a new office was opened in Kronenwetter. And most recently, Worzalla Publishing Employees Credit Union came on board in 2018.



**440 8TH STREET SOUTH  
WISCONSIN RAPIDS**

Today, VCCU's current charter area includes all persons who live, work, or own property in Adams, Clark, Juneau, Lincoln, Marathon, Portage, Shawano, Waupaca, Waushara or Wood counties.



**2290 COUNTY ROAD X  
KRONENWETTER**



# OUR OFFICES & LOCATIONS

AT THE HEART OF THE  
COMMUNITIES WE SERVE







**KRONENWETTER**  
2290 County Road X  
715-359-0050



**MARSHFIELD**  
2011 South Central Avenue  
715-384-2867



**MOSINEE**  
1105 Western Avenue  
715-693-3400



**STEVENS POINT**  
2940 Church Street  
715-341-4543



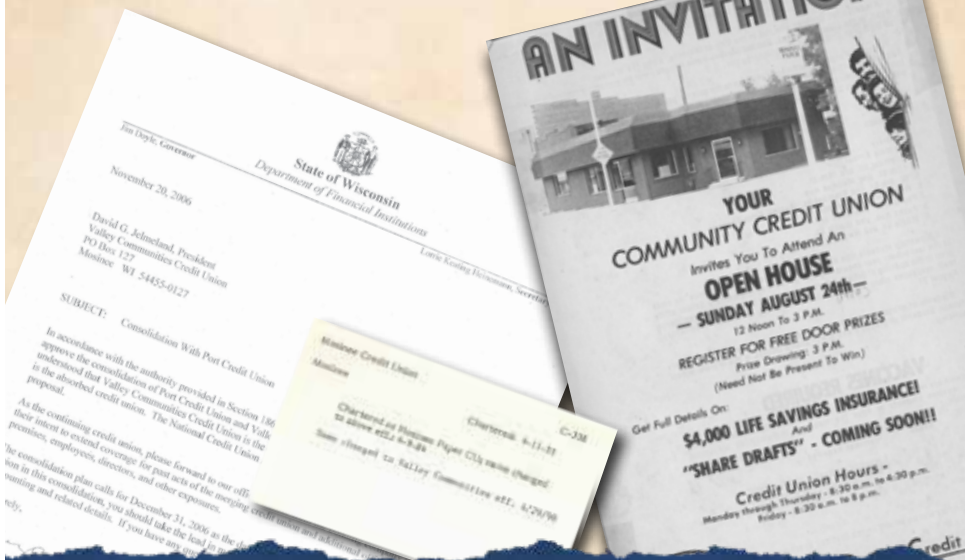
**WISCONSIN RAPIDS**  
440 8th Street South  
715-424-4400



**CORPORATE OFFICE**  
975 Indianhead Drive, Mosinee  
715-693-5770

# AGENDA

1. Meeting Called To Order
2. 2023 Annual Meeting Minutes
3. Chairperson's Report
4. Nominating Committee/Election of Directors
5. Treasurer's Report/Financial Statements
6. President's Report & Scholarship Committee's Report
7. Loan Report
8. Audit Committee's Report
9. Old Business/Communications
10. New Business
11. Adjournment



# 2023 ANNUAL MEETING MINUTES

The 88th Annual Meeting of Valley Communities Credit Union was called to order on the 18th day of April 2023 at 6:03 P.M. by Lisa Jakusz.

**PRIOR MEETING MINUTES:** The minutes of the 2022 meeting had been handed out to members as they entered. A question was asked if there were any additions or corrections to the minutes. A motion was made and second to approve the minutes as presented. Action on motion: Approved.

**ATTENDANCE:** A quorum of 117 adults in attendance. This constitutes a legal meeting.

**CHAIRPERSON'S REPORT:** The Chairperson's Report was presented by jakusz. A motion was made to approve the Chairperson's report and seconded to accept the report. Action on motion: Approved.

**HONORING FIFTY YEAR MEMBERS:** Vice Chairperson Jakusz reported 29 members have been members for 50 continuous years. A gift had been previously sent to them.

**NOMINATING COMMITTEE/ELECTION OF DIRECTORS:** A motion was made and seconded to affirm board candidates Kris, and Lisa to a 3-year term. Action of motion: Approved.

**TREASURER'S REPORT:** Hladovcak gave the Treasurer's Report. A motion was made, and seconded to accept the report. Action on motion: Approved.

**PRESIDENT'S REPORT & SCHOLARSHIP COMMITTEE'S REPORT:** Hladovcak gave the President's Report & Scholarship Committee's Report. A motion was made and seconded to accept the reports. Action on motion: Approved.

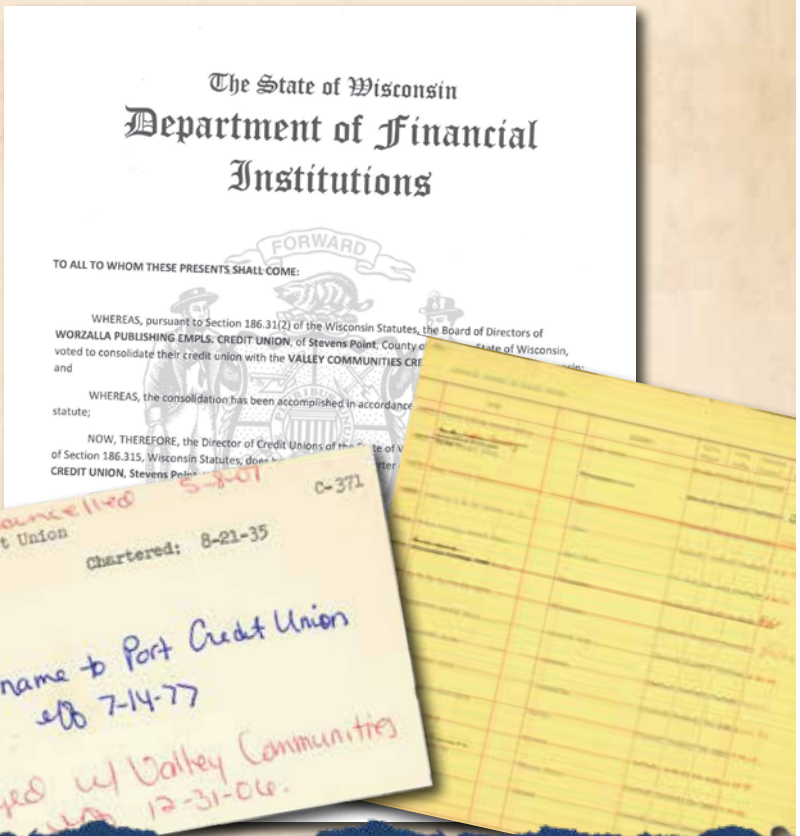
**LOAN REPORT:** Hladovcak gave the Loan Report. A motion was made, and seconded to accept the report. Action on motion: Approved.

**AUDIT COMMITTEE REPORT:** Bennett gave the Audit Committee Report. Three exams are given; State Exam, CPA Firm, and Supervisory Committee. A motion was made, and seconded to accept the report. Action on motion: Approved.

**QUESTIONS:** There were no communications, old business or new business.

**PRIZES:** VCCU staff gave out prizes. All in attendance received a \$20.00 Chamber voucher, and a VCCU coffee mug.

Jakusz adjourned the meeting at 6:23 P.M. A motion was made and seconded to adjourn the meeting. Action on motion: Approved.



# CHAIRPERSON'S REPORT

**Lisa Jakusz** • *Chairperson*

The board of directors is committed to making sure the credit union remains a healthy, stable financial institution.

We work very hard during the year to review and set policies, approve the credit union's budget, and plan strategically for the future.

Each year we participate in a strategic planning session where we discuss the credit union's future and set goals. We use the results from this planning session as a roadmap to guide both the board of directors and staff in our day-to-day activities.

You can be assured we will always look out for the best interest of the membership when making decisions.

Once again, instead of having a gathering at the end of the meeting, we are giving every attendee a gift and a \$20.00 Mosinee Chamber gift check. Please use it to support one of our community businesses. These checks can be used at any of the locations listed on the flyer in the envelope.

We are very appreciative of all of our members, directors, volunteers, and employees.

We will continue to work hard to keep our organization financially sound.





# BALANCE SHEET

## As of December 31, 2023

### STATEMENT OF FINANCIAL CONDITION

<b>ASSETS</b>	<b>2023</b>	<b>2022</b>
Cash on hand & on Deposit	\$ 87,457,672	87,428,798
Investments	1,578,799	1,575,088
Loans-Net	137,958,348	134,094,609
Land and Building	2,847,634	2,862,592
Other Fixed Assets	192,893	222,112
NCUA Insurance Capitalization	1,971,802	1,992,553
Other Assets	7,215,855	6,953,647
<b>Total Assets</b>	<b>\$ 239,223,003</b>	<b>\$235,129,399</b>

### LIABILITIES & MEMBER EQUITY

Shares	\$ 207,548,365	205,580,415
Other Liabilities	2,514,989	2,220,802
<b>TOTAL LIABILITIES</b>	<b>\$ 210,063,354</b>	<b>207,801,217</b>

### MEMBER EQUITY

Undivided Earnings	28,969,177	27,137,851
Equity Acquired in Merger	190,524	190,524
Accumulated Unrealized Investment Gain (Losses)	(52)	(193)
<b>TOTAL MEMBER EQUITY</b>	<b>\$ 29,159,649</b>	<b>27,328,182</b>

<b>TOTAL LIABILITIES &amp; MEMBER EQUITY</b>	<b>\$ 239,223,003</b>	<b>235,129,399</b>
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**(UNAUDITED)**

# STATEMENT OF INCOME AND EXPENSE

## for the year ending December 31, 2023

INCOME	2023	2022
Loan Interest Income	\$ 6,603,095	\$5,642,152
Investment Income	3,442,001	1,407,182
<b>Total Interest Income</b>	\$ 10,045,096	\$7,049,334
<b>Dividends &amp; Interest Expense</b>	\$ 2,265,028	\$650,339
<b>Net Interest Margin Before Provision</b>	\$ 7,780,068	\$6,398,995
Credit Loss Expense	\$ 202,222	\$18,835
<b>Net Interest Margin After Provision</b>	\$ 7,577,846	\$6,380,160
<b>Total Non-Interest Income</b>	\$ 1,422,600	\$1,377,749
<b>Non-Interest Expenses</b>		
Salaries & Benefits	\$ 4,137,823	\$4,031,774
Office Occupancy	321,056	338,297
Office Operations	413,641	407,572
Professional and Outside Services	1,925,191	1,517,482
Other Expenses	371,409	353,014
<b>Total Non-Interest Expense</b>	\$ 7,169,120	\$6,648,139
<b>Net Income</b>	\$ 1,831,326	\$1,109,770

(UNAUDITED)

# PRESIDENT'S REPORT

**Kelly Hladovcak** • *President/CEO*

Thank you for attending our 89th Annual Meeting. We are very appreciative of the support from all of our members, staff, volunteers, and board of directors.

The past year has been a year of planning for us. The computer system we have been using for financial transactions is reaching the end of its useful life. With that, we began researching new providers about two years ago. We are very active in the planning stages to ensure a smooth implementation to the new system in August. The new system will provide you with some enhanced products and services, and it will provide us with efficiencies and reliability.

Lisa had mentioned our strategic planning session earlier. Some of the top outcomes from that meeting were to complete our computer conversion, find a larger Corporate Office building, and develop a growth plan. We have been working diligently on these items as we want to plan now to ensure growth and stability for the future.

Last year I mentioned enhancing our employee benefits and adding paid Volunteer Time. We encourage our staff to get involved in the communities we serve. Here are a few of the volunteer activities we've been involved in:

- Volunteering in classrooms, as a part of Junior Achievement
- Delivering meals, as a part of Meals on Wheels
- Highway cleanup
- Local financial wellness programs
- Finance and Investment Challenge Bowl for local high school students

We strive to make a difference in lives of the people we come into contact with. As members, we hope you see and feel that as you come into our offices or call us on the phone. We have amazing, talented employees who work very hard to look out for your overall wellbeing. As your financial needs change, we want to be your trusted financial partner to help you through life.

On behalf of our dedicated staff, directors, and volunteers, thank you for your continued support, we all look forward to serving you and helping you achieve your financial goals.

# SCHOLARSHIP COMMITTEE'S REPORT

Valley Communities Credit Union is happy to support higher education by awarding five scholarships. Students of any age who plan on attending a higher education institution were encouraged to apply. This year, we received 28 applications. One received a \$1,000 scholarship, and four received \$500 scholarships. The credit union would like to express our thanks to the scholarship committee for their time devoted to giving each applicant equal consideration. The scholarship winners are listed below. We commend all who applied and wish them much success in their endeavors!

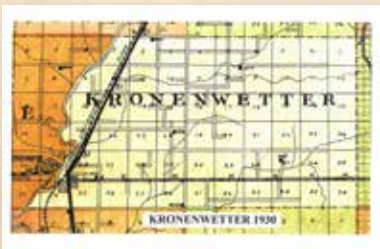
## **Brenna Dulak**

**Sommer Wright**

**Lillian Opie**

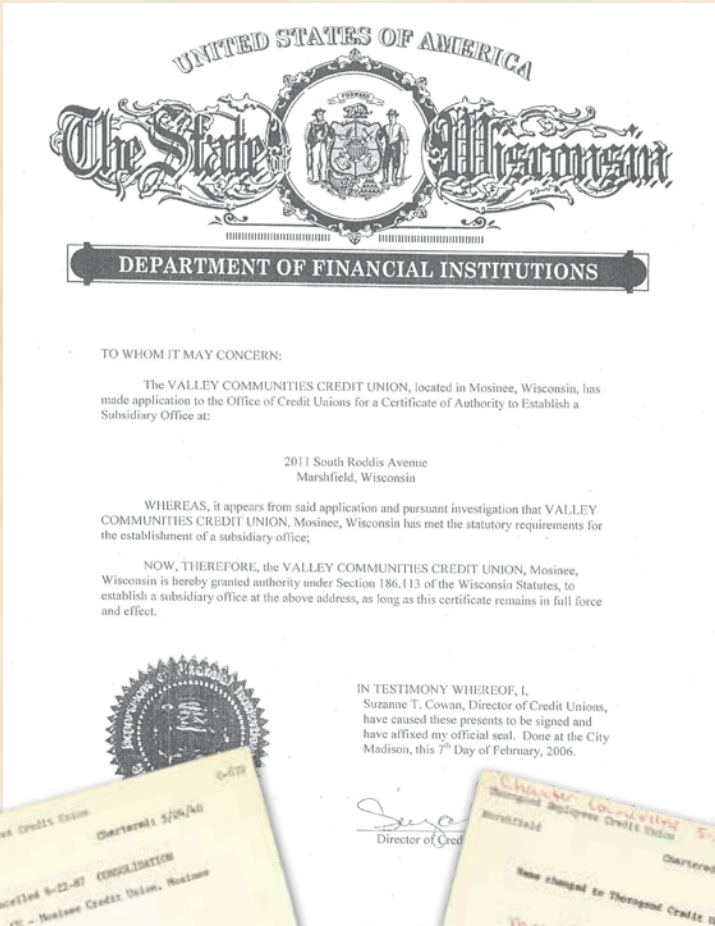
**Malina Caratlini**

**Haylie Kluz**



# LOAN REPORT

During 2023, VCCU wrote 2,000 loans to members totaling \$45,417,321. With normal loan payback, the change in our net loans increased \$3,863,739 which resulted in a 2.88% overall increase. At the end of 2023, we had an outstanding loan portfolio of \$137,958,348. We take great pride in our loan quality, and our delinquency compares favorably to others.





# AUDIT COMMITTEE'S REPORT

The Risk Management department is responsible for reporting on the integrity of the credit union's financial records and for ensuring that internal controls are in place to protect the assets of the credit union and its members. We report to the Board of Directors monthly on Compliance, Audit and Security activity.

At least once every two years, accounts, or statement of accounts and other account records of the members shall be verified against the records of the credit union. This was conducted in the December 2023 statement cycle. Thank you for your cooperation!

The credit union continues to contract with the firm Hawkins Ash CPAs, LLP for our annual external audit services and tax services. The annual audit of the credit union was completed this past March for the period ending December 31, 2023, with superb results.

We were also visited in the calendar year 2023 by the state DFI Office of Credit Unions. Their examination was performed based on our third quarter 2023 report. This took place in November. Again, with very favorable results for the very in-depth examination.

These audits cover not just accounting, but all operations, our policies and procedures, internal controls, and regulatory compliance. There is no way we can Not recognize everyone in this organization based on the results from the audits, every department should be commended. I play a small part in the scheme of things. This staff obviously does an excellent job.

The Risk Management department appreciates your continued confidence in our oversight role. The support and cooperation of the Board of Directors, management, and employees have aided us in the performance of our duties and is greatly appreciated. I wish to recognize the Risk Management department (Sam Massey) for keeping track of everything.

I hope my service as Corporate Risk Manager was effective in my responsibilities within the credit union. I know the credit union and staff navigated some pretty complex rule and technology changes, as well as some trying financial times during my career with credit unions.

Thank You, respectfully.

Mark A Bennett (Retired)  
Corporate Risk Manager 2011-2024

# ADMINISTRATIVE STAFF



**Kelly Hladovcak**  
*President/CEO*  
*Chief Executive Officer*



**Jeff Horne**  
*Vice President/CFO*  
*Chief Financial Officer*



**Adam Dykman**  
*Vice President/COO*  
*Chief Operating Officer*



**Angela Dinkins**  
*Vice President/CLO*  
*Chief Lending Officer*



**Heather Lucas**  
*AVP of Lending*  
*Assistant Vice President*



**Amy Netzel**  
*AVP of Operations*  
*Assistant Vice President*



**Mark Bennett**  
*Corporate Risk*  
*Manager*



**Zack Westberg**  
*Branch Manager*  
*Kronenwetter*



**Jodi Griepentrog**  
*Branch Manager*  
*Marshfield*



**Becky Gresham**  
*Branch Manager*  
*Mosinee*



**Clarence Holbrook**  
*Branch Manager*  
*Stevens Point*



**Cindy Short**  
*Branch Manager*  
*Wisconsin Rapids*



**Erick Clements**  
*System*  
*Administrator*



**Cathy Stichtman**  
*Accounting*  
*Supervisor*



**Nicole Krautkramer**  
*Human Resources*  
*Specialist*



**Steven Smith**  
*Marketing*  
*Specialist*



**Samuel Massey**  
*Compliance*  
*Specialist*

# BOARD OF DIRECTORS



**Lisa Jakusz**  
*Chairperson*  
*Term expires 2026*



**Paul Davis**  
*Vice Chair*  
*Term expires 2025*



**James Krzmarcik**  
*Treasurer*  
*Term expires 2025*



**Kris Lehman**  
*Secretary*  
*Term expires 2026*



**Harold Matis**  
*Term expires 2024*



**Mike Walters**  
*Term expires 2024*



**Kevin Wipfli**  
*Term expires 2024*

# AUDIT COMMITTEE

Debra Johnson, Chair  
 Steven Cisewski  
 Shirley Clark

# NOMINATING COMMITTEE



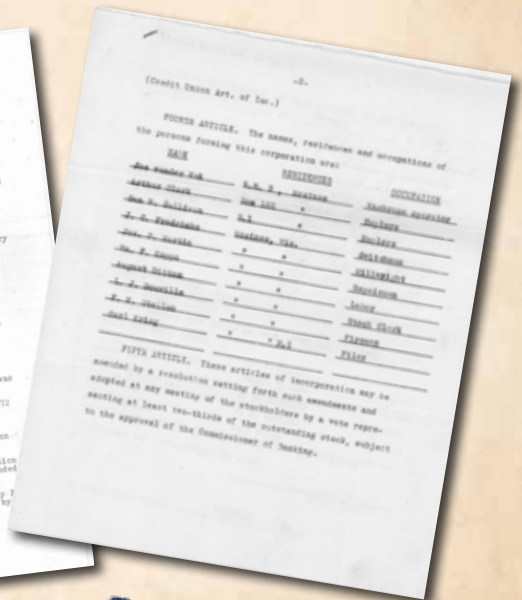
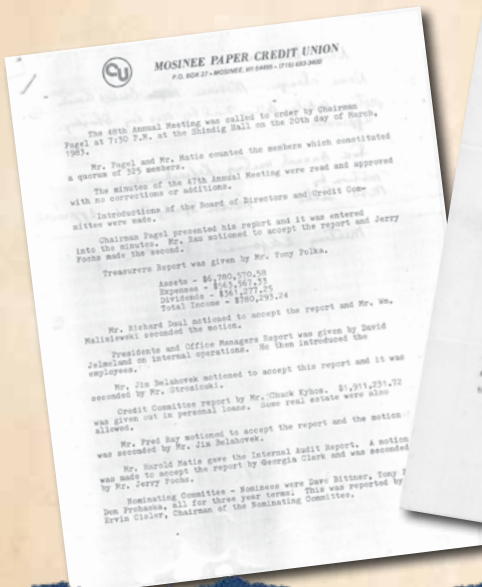
Kris Lehman  
*Chair*



Lisa Jakusz



Paul Davis



# **CURRENT** **JOB OPENINGS**

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## **Corporate Risk Manager**

Corporate Office

## **Loan Officer/MSR**

Stevens Point Branch

## **Lending Support Specialist I**

Corporate Office

## **MSR I & MSR II**

Wisconsin Rapids Branch

**JOIN OUR TEAM**



# Access & control your account anywhere!

Use the camera on your smartphone to scan the QR Code to easily download our apps, anywhere!\*



\* Visit [www.valleycommunities.org](http://www.valleycommunities.org) for app disclosures.



## SERVING YOU IN YOUR COMMUNITY AT ONE OF THESE FIVE CONVENIENT LOCATIONS!

### Kronenwetter

2290 County Rd. X, Suite C  
Kronenwetter, WI 54455  
(715) 359-0050

### Marshfield

2011 S. Central Avenue  
Marshfield, WI 54449  
(715) 384-2867

### Mosinee

1105 Western Avenue  
Mosinee, WI 54455  
(715) 693-3400

### Wisconsin Rapids

440 8th Street South  
Wisconsin Rapids, WI 54494  
(715) 424-4400

### Stevens Point

2940 Church Street  
Stevens Point, WI 54481  
(715) 341-4543

## FOLLOW US TO STAY UP TO DATE!



[www.valleycommunities.org](http://www.valleycommunities.org)



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[@valleycommunitiescreditunion](https://@valleycommunitiescreditunion)



Insured by NCUA